No.	Company		Type	Query	Response
1	M/s. Indus Net Technologies		NA	Need to know the frequency of the content update.	There are approximately 1000 tasks per year with an approximate effort of 1200 man hours. However, this is an estimated figure based on current requirements. The actual tasks and effort may vary depending on the number and type of requirements that will come up from our stakeholders.
2	M/s. Indus Net Technologies		NA	Need to know the type of maintenance work. Bug fix or/and new work? How much bigger can that be?	Bug fix a g h h enhancements of features or functionalities on existing modules and applications. It will also involve major changes in the workflow of current applications. The details are provided in the tender document. Kindly read the tender document carefully.
3	M/s. Indus Net Technologies		NA	How to complete the handover process with the current developer?	All accesses like root access to servers and CMS will be provided. The vendor will be given appropriate time to understand and feel comfortable on the system
4	M/s. Indus Net Technologies		NA	Is the server management also done along with that? INT assume this is an on premises server. Server related queries need to be addressed.	Hardware and network related problems will be handled by IIMC's internal team. But all other server related activities i.e. the system administration including backups & security will be the responsibility of the vendor. Kindly read the tender document very carefully for the details.
5	M/s. Indus Net Technologies		NA	What is the QA process? Is there any staging server? Can't perform bug fixing or new CR in live directly.	There is a UAT server where all applications are developed and tested before shifting to production.
6	M/s. Indus Net Technologies		NA	How is the code maintained? in any cloud based repository?	On site. No
7	M/s. Indus Net Technologies		NA	Need more info on all the legacy systems/ERP where the system is connected to and how.	All within Drupal. All functionality details have been provided in the tender document. Technical workflows and access to systems can only be provided on onboarding if required.

| 8 | M/s. Indus Net Technologies | NA | What are the estimated hours of work anticipated per month | It is difficult to put a number on a monthly basis as activities may vary depending on the Business |

17	M/s. WEBSTEP Technologies		NA	Kindly suggest any prescribed mode or process of connecting with an intern's supervisors for collecting the performance report	The process is automated.
18	M/s. UTIITSL		na	UTIITSL request you to reduce overall penalty as it is on higher side.	No Change in NIT
19	M/s. UTIITSL		na	UTIITSL request you to please extend the time lines of bid submission at least by 2 weeks from the existing date of submission in view of vast scope of work.	No Change in NIT
20	M/s. UTIITSL		4	UTIITSL request you to please clarify whether you have RHEL 6.10 version support from OEM or agency.	OEM
21	M/s. Indus Net Technologies		5	How to manage the 3rd party related API in the current scope? Integration documents needed.	All API related documents and access to the product's technical experts will be provided for guidance
22	M/s. Indus Net Technologies		6	What is the work related to Moodle management? eLearning content upload to be included in the RFP?	Entire management of the LMS Moodle). It will involve content and quiz uploads. Minor enhancement and plug ins to meet our unique requirements. Creation of access (through LDAP) for Faculties and TTAs etc. It will also include upgrades as and when required.
23	M/s. Indus Net Technologies		6	What are the routine checks and performance matrices that need to be adhered to? matrix ranges are required.	All tasks to be completed within the stipulated time and to the complete satisfaction of the stakeholders. For development related major work projects must be completed within time, within the agreed upon budget with delighted customers. Read the SLA on the tender document.
24	M/s. Matrix Media Solutions Pvt Ltd		6	Which Payment gateway used in the existing website?	Bank: ICICI Aggregator: Razor Pay, SBI
25	M/s. Matrix Media Solutions Pvt Ltd		6	We have explored that Moodle has their existing API document & guidelines (https://moodledev.io/docs/apis) but need to understand about the integration features & functionality that needs to be incorporated in the system.	Entire management of the LMS (Moodle). It will involve content and quiz uploads. Minor enhancement and plug ins to meet our unique requirements. Creation of access (through LDAP) for Faculties and TTAs etc. It will also include upgrades as and when required. Any additional information if required will be provided during onboarding.
26	M/s. Matrix Media Solutions Pvt Ltd		6	Creation of Seminars, workshops and conferences microsites for managing the entire event management process including registrations of participants, submission of papers, collection of fees like registration fees and accommodation booking fees etc. will it be the submenus of the webpage or it would be another website?	Micro site with features to pay various fees and submission/upload of papers and documents from participants.

| 27 | M/s. UTIITSL | 6 | UTIITSL request you to please clarify whether you will provide Licensed application or tool for Video editing with graphics and animation for upload on website | No. All software requirements will be met by the vendor |
| 28 | M/s. Indus Net Technologies | | | |

38	M/s. UTIITSL		30	UTIITSL request you to consider Development, Design and maintenance support work of similar nature in the past seven years.	No Change in NIT