

With phenomenal improvements in Information Technology, scholars believed that increased investment in IT would lead to increased productivity and efficiency. However, huge variations in the expected outcomes have been observed across organizations. The most critical question managers are facing is how to best use the available IT infrastructure and related resources. One of the major barriers to achieving expected outcomes from the organizational investments in IT is Technostress. Technostress has been defined

the individual's inclination to innovate as witnessed through the various past experiences and examples of the end users and their (dis)/satisfaction with the current IT.